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Quantum leap in patient care

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BANGALORE: Health problems such as [diabetes](#), hypertension and heart disease are rampant in India, but lack of awareness, affordability, and accessibility to [health care](#) have not only increased the incidence of the diseases, but rendered them chronic many times. In a pioneering, and one of the most visionary projects launched in [medical care](#) in the country, the Jain Institute of Vascular Sciences (JIVAS), has launched two computerised, interactive patient-care systems.

The Automated data management and [patient](#) adherence management systems do just that — digitally compile the patient's entire medical history, right from the time of his registration at the [hospital](#), to the discharge summary, in the case of an in-patient, and provide guidelines and reminders regarding timely intake of [medicines](#), subsequent appointments etc, to help reach out to patients, make them feel cared for on a personal level, and ensure regular and constant care, Dr. Kalkunte R. Suresh, Director, JIVAS, told *Expresso*. The service would ensure adherence of doctor's instructions and follow-up, but serve as a friendly communicator where the patient can have instant access to health information, said Narayanan Ram, CEO of Purple Teal. The other most positive feature of this service is its accessibility and affordability — the service can be provided on the mobile phone, at a less than nominal charge. Purple Teal plans to extend the facility to patients in charity and government hospitals over a period of time, Harish Venkat, its vice president, said.

This service provided by Jain hospital, will have a cascading effect. The patients, along with their closest relative or care taker, will get automated reminders on their mobiles about [laboratory tests](#), repeat scans etc, making the patient-doctor relationship more professional and fruitful.